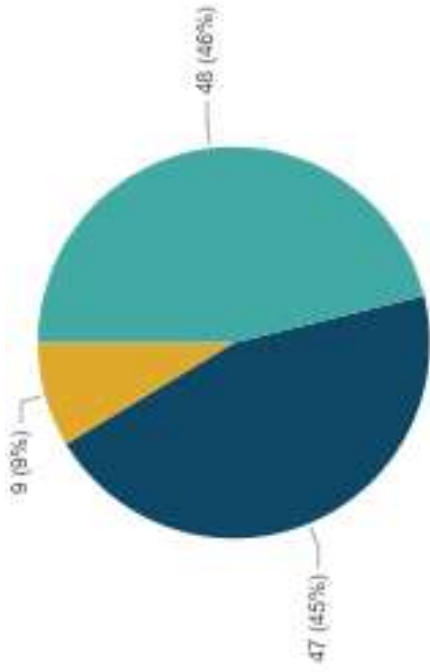


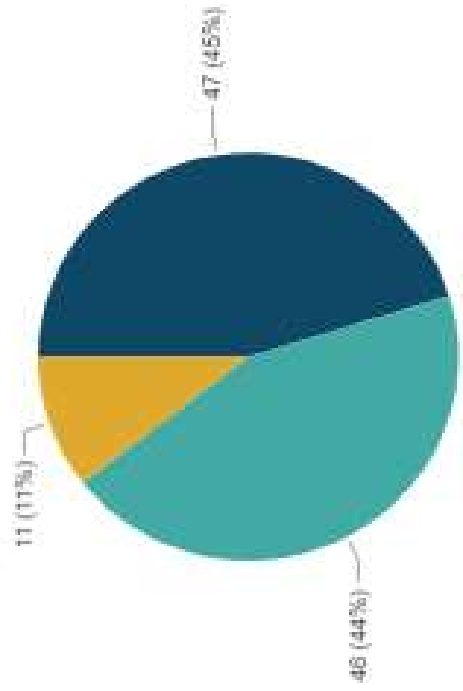
Appendix A: Member Service Team Presentation Feedback - 1st July 2022- 30th September 2022

Event Rating



● Good ● Excellent ● Satisfactory

Interaction Rating



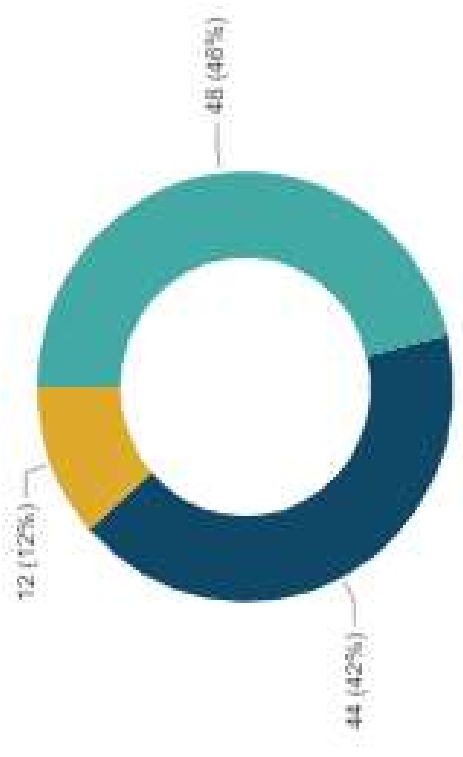
● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied

Presenter Rating



● Excellent ● Good ● Satisfactory

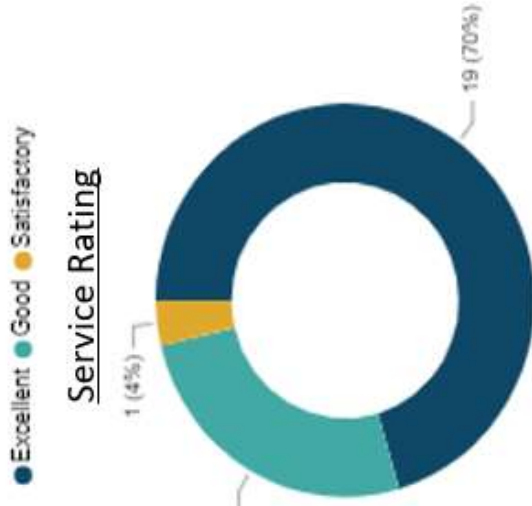
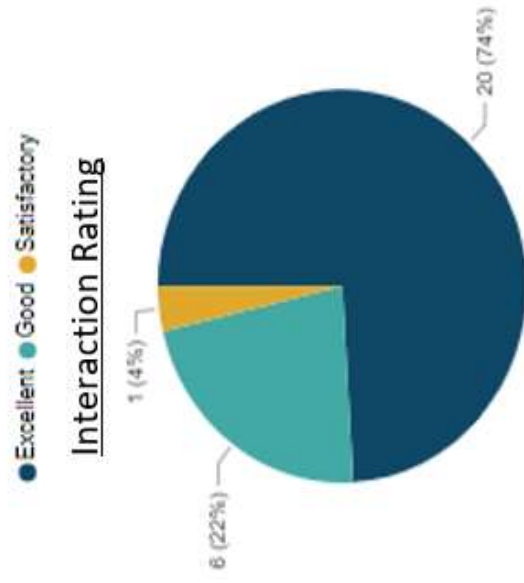
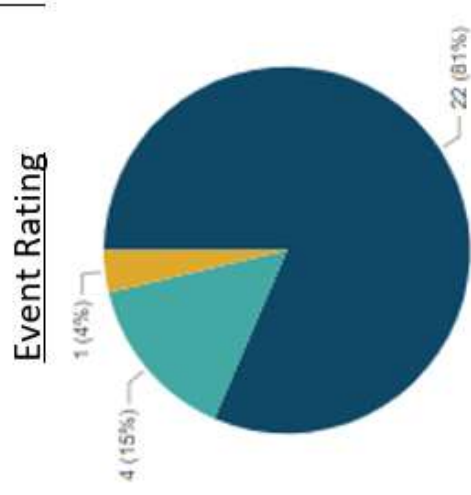
Service Rating



● Satisfied ● Very satisfied ● Neither satisfied nor dissatisfied

Member Service Team Feedback - 1st July 2022 – 30th September 2022

Individual Pension Consultations



● Excellent ● Good ● Satisfactory